

SERENITY DENTAL CARE, L.L.C.
ERIC J. STERETT, D.M.D.

FINANCIAL POLICY

Please read and Sign Below

TO ALL PATIENTS:

Our practice determines fees by the level of care, skill, and judgment a procedure requires. We require payment in full at the time of arrival for service. We accept all Major credit cards and cash. If you are in need of an alternative financial option, we also work with Care Credit who offers short and extended term financing options designed to meet your treatment plan needs on approved credit. Just ask us for information or apply online at www.carecredit.com. In the event your account is not paid and must be turned over to a collection agency, we reserve the right to add the cost of collection fees and monthly interest not to exceed 10% to your balance.

TO PATIENTS WITH DENTAL INSURANCE:

We are happy to assist you if you have some form of dental insurance. Each plan is unique so we encourage you to read and understand your individual plan and its benefits, deductibles, co-pays, and annual maximums. We currently accept many insurance plans. We bill your insurance as a courtesy. Be mindful that when we bill out to insurance, it is not a guarantee of payment. If insurance does not pay within 60 days of service, we reserve the right to request payment in full for services from you and let you communicate with the insurance company for funds that are due to you. This is rare but **it is important that you recognize that you are responsible for all charges incurred in our office.**

CANCELLATION POLICY:

A friendly reminder to be respectful of our patient's time and the office schedule, we require at least **24 hour** advance notification if you are unable to honor your reserved appointment time. A \$50.00 charge will be added to your account if you cancel your appointment without notice or on the same day of the appointment. We send automatic reminders as well as call the day before your apptmt to confirm. **If we cannot obtain confirmation by end of the day before your apptmt, we will remove you from our schedule.** It is essential that you update our records with your most current phone and email information so you can be reached. If you cancel or do not show for more than 3 appointments, we reserve the right to not appoint you on our schedule again, and only allow for 'same day' appointments, if there is an opening.

Thank you for your cooperation.